

# Navigating the SourceDirectRx Patient Journey

PriceMDs SourceDirectRx program makes it easy to get the same medications you need at no cost to you.



## 1. Program Overview



A PriceMDs nurse will connect with eligible members by phone or email to explain how the program works.

## 2. Nurse Navigator



A member will be assigned a dedicated PriceMDs nurse who requests the HIPAA release and gathers medical records.

## 3. Identification Requirement



To facilitate medication importation, PriceMDs will request a copy of a Real ID or passport—no travel required.

## 4. Telehealth Call & Prescription



A U.S. physician reviews the case and reissues the prescription to a FDA, USDA, and CBP-compliant international supplier.

## 5. Medications Shipped



Following import protocols, medications will be shipped via premium couriers using sensor-tracked cold chain logistics.

## 6. Member Follow-Up



After delivery, a nurse will confirm receipt and answer any questions. A nurse will then contact the member prior to the next refill.

### COMPLIANT AND APPROVED

